

Kangen Water Video Subscription Instructions

Every month (before or on the 5th) you will be emailed a download link to your video. This link will either be from Vimeo (MMM Productions LLC hosting site) or from Dropbox.

If the link is from Vimeo, you will be set up with your own “album”. All your videos will be in your album and you can access it with your password. Your password to access AND download the video will be YOUR name without capitals and any spaces *example: janetsmith*. At the bottom of the video is the video name. You can click on it and you will see a “download button” with different sizes of the video to download. I recommend always choosing the “ORIGINAL” option. Just download the video and then you can upload it to any Social Media platform you wish! This works best if you download the videos to your computer rather than your phone. Remember though, to upload a video to Instagram or Twitter, it’s best to upload from your phone!

If the link is from Dropbox, you will receive a notification via email that MMM Productions LLC has invited you to edit the folder “Your Name.” You will have your own folder with your name and the monthly videos will be added each month. You will have to download the free dropbox app in order to receive the videos this way. Sharing videos to download is generally simple and if you follow these easy steps you should not have any problems and can start enjoying the benefits of Marketing and Promoting YOUR brand right away. If you have any difficulties or need any questions answered, we are only an email or phone call away!

Some Social Media platforms will create a “thumbnail” picture of your video for you. A “Thumbnail Picture” is a still image of the video you are posting. If you would like to create your own thumbnail, usually the platform (such as Facebook) will walk you thru this process, but if not then you can request one by emailing us. We can usually get back to you within 24 hours with a still image of the video. It will be a jpeg image ending in TN and we will use our best judgement to pick an image that best represents the video.

If there are any issues such as “you do not own the copyright material included in this video” or “part of this video has been muted due to copyright material” this is due to algorithms within the social media platform you are posting to and a crossing of licensing fees which MMM Productions LLC pays for to use the content when we create the videos. This is common and is an easy fix. Usually you can just

respond "I own the rights to use the content" (and/or) "restore entire audio" and that will solve the issue but sometimes you might need to include the licensing agreement in your response. We have included the "Licensing Agreement" on the Video Subscription page for you to download as a reference if more information is needed for the social media platform you are posting to. Social Media Platforms are continually updating their "Terms" and are just looking out for the creators who owns the original material whether it is music or stock footage. That is why we usually put "MMM Productions LLC" in the bottom right of each video.

Thanks again for becoming a member and we hope you enjoy all the benefits of marketing and promoting your business utilizing the videos we have created for you!

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